



Address: 135-13900 Maycrest Way, Richmond, BC, Canada V6V 3E2

For office use only

RMA# _____

Date Issued: _____

Authorized by: _____

RETURN MERCHANDISE AUTHORIZATION (RMA FORM ONLINE)

For prompt processing of return and item exchange, please accomplish RMA form to us. After the form is submit. You will receive a notification the Authorization number (RMA#) whether your case will be covered under warranty. The RMA number will cancels if the product is not returned within 15 days. The product item must be returned in its ORIGINAL PACKAGING and must be accompanied by the Copy of RMA Form. The package must be prepaid, sent BY REGULAR MAIL ONLY (Canada customer please using Canada Post, US customer please using USPS) and with the RMA number clearly marked on the shipping label. (US customer please declares as "Defective Electronic Part." And \$1 value on the Custom Declaration and Dispatch Note). Battpit.com reserves the right to refuse returns and exchanges not in accordance with its policy. For more information please visit <http://www.battpit.com/us/Warranty.aspx> and further inquiries please contact us at rma@battpit.com or Toll Free: 1-866-926-3929.

****To ensure we can serve you the BEST, please fill out this form as detailed as possible.**

Contact Information:

Customer Name:		
Return Address:		
Tel:	(Home) _____	(Office) _____
Fax:		
E-mail:		

Item Information:

Product:	Invoice/ Confirmation Number: _____ Purchase Date : _____ Product Number : _____ Quantity : _____
Your Electronic Model:	(Brand Name): _____ (Model Number): _____
Original/Old adapter you have:	(Output voltage): _____ (V) (Output Current): _____ (A) (You can also check DC output voltage and output current on the bottom of your laptop)
Original/Old battery you have:	(Output voltage): _____ (Model Number): _____
Refund or Exchange:	(Refund): Within 30 days from date of purchase only. _____ (Exchange or Repair): Within 1 year from date of purchase. _____ (Please write "Yes" on the line)
Reason For Return/ Exchange	**To ensure we can serve you the BEST, please fill out this form as detailed as possible.